

For our **Wholesale Customer**
2 options to open a ticket

Global Number to call

+352 2424 5868

Generic @-mail

osc.technologies@post.lu

do not forget to indicate your **Circuit Reference**

The latest version of the information presented here can be found on our website

WWW.POSTTECHNOLOGIES.LU



Escalation List

Fault Acceptance and clearance

All Services except International Interconnection		
Support Center	+352 2424 5868	24 x 7 Support Operator - osc.technologies@post.lu
Level 1	+352 2424 6742	Steve Ihry - steve.ihry@post.lu
Level 2	+352 2424 6382	Claude Kemmer - claudio.kemmer@post.lu
Level 3	+352 2424 3308	Ralf Bartz - ralf.bartz@post.lu

International Interconnection		
Support Center	+352 2424 5868	24 x 7 Support Operator - osc.technologies@post.lu
Level 1	+352 2424 7888	Daniel Schwall - isc.luxembourg@post.lu
Level 2	+352 2424 7684	Jürgen Kulisch - juergen.kulisch@post.lu
Level 3	+352 2424 5509	Georges Klosen - georges.klosen@post.lu